

Health FAQ for Kabuki Springs & Spa

August, 2021

Please know that we are committed to the health and wellbeing of our guests and our staff. We continue to research the protocols thoroughly and have trained our staff in disinfection practices. We are monitoring the CDC, the San Francisco Department of Health and the California Massage Therapy Council. This is what you may expect:

We have limited the menu for now. We are slowly adding back treatments as we can manage each one.

We have adjusted the pricing to cover the cost of sanitation, PPE, limited capacity and other related costs.

Hours are currently Wednesday-Sunday.

Capacity of the Spa is limited in every area according to Department of Health guidelines.

As of May 12, 2021, our communal bathing facility is open to men on Thursday and Saturday. It is open to women on Wednesday, Friday and Sunday. We are offering 2 1/2 hour reserved times in the baths.

From the Department of Public Health: "Face coverings must be worn while in locker room and to and from (Amenity) areas, but are not recommended while using showers, saunas, or steam rooms. Anyone using the shower, sauna, or steam room must put their Face Covering back on as soon as possible. The Facility must encourage patrons who plan to use (the spa) to bring an extra, clean Face Covering for use afterwards."

Staff will be asked not to work if they are feeling unwell. We are urging all staff members and guests to get the Covid 19 vaccination.

All appointments, including baths, massage and facials are by appointment only.

Every massage room has its own HEPA air purifier.

Each massage room has been thoroughly cleaned and disinfected daily with an electrostatic spray and disinfectant.

We are using a hydrogen peroxide disinfectant on the face cradles.

The high touch areas of the massage rooms are wiped down with a disinfectant between every client.

Daily we use an electrostatic sprayer with One Step, an environmentally safe disinfectant in the rooms and public areas. Electrostatic sprayers emit a positively charged mist that aggressively adheres to all surfaces in the rooms. The disinfecting spray envelopes the furniture and reaches around the surfaces.

The One Step cleaner and disinfectant is an EPA registered virucide made to be used in hospitals and other institutions.

Guests are required to wear a mask at all times, except when in the bathing facility.

Our sheets are washed and sanitized off property in a commercial facility.

Our unique face cradle “mask” is washed on property using extremely high temperatures and a stable chlorine made from sea salt.

While the CDC guidelines are varying for vaccinated persons, we believe in privacy and will not be advertising our staff or guests vaccination status. If this is a concern, please call and we will schedule you with a staff member who has volunteered their status.

Everyone is going to wash their hands more times than you might expect, but, will be grateful for. We have many sinks, and many handwashing stations and if that isn't enough, there is hand sanitizer throughout the space. We want you to feel and to be safe at all times.

As you might imagine, not all of this is new to us. We have always had cleanliness as a priority.

Many of our staff are returning, and we are so excited to welcome them back. We hope to welcome you soon to a new Kabuki.

We also miss the old one, and hope we can get back there soon.