

Health FAQ for Kabuki Springs & Spa

Please know that we are committed to the health and wellbeing of our guests and our staff. We have researched the protocols thoroughly and have trained our staff in disinfection practices. We are monitoring the CDC, the San Francisco Department of Health and the California Massage Therapy Council daily.

This is what you may expect:

We have limited the menu for now to an abbreviated massage only menu. We have adjusted the pricing to cover the cost of sanitation, PPE, and other related costs.

The communal bathing facility and locker room remain closed.

Without the baths, we have also limited our hours and hope to change that soon.

Employee shifts will be staggered. Capacity of the spa will be strictly limited.

Staff will have a daily temperature check and will be asked not to work if they are not feeling well.

It is not natural to them, but, all staff is practicing social distancing.

You will be sent a questionnaire prior to your treatment. We will require you to answer this before entering.

Massage appointment times will also be staggered and there will be no walk-ins.

We are increasing cleaning time for each massage room between sessions throughout the day.

You will be required to wear a mask at all times and we will take your temperature on arrival.

Each massage room has been thoroughly cleaned and disinfected.

We are using a hydrogen peroxide disinfectant on the tables and face cradles.

We are using an electrostatic sprayer with One Step, an environmentally safe disinfectant in the rooms and public areas. Electrostatic sprayers emit a positively charged mist that aggressively adheres to all surfaces in the rooms. The disinfecting spray envelopes the furniture and reaches around the surfaces.

The One Step cleaner, disinfectant is an EPA registered virucide made to be used in hospitals and other institutions.

Our sheets are washed and sanitized off property in a commercial facility.

Our unique face cradle “mask” is washed on property using extremely high temperatures and a stable chlorine made from sea salt.

Every massage room has its own HEPA air purifier.

Massage therapists are currently not allowed to massage your face or scalp, including the neck area when face up per the SF Health Department guidelines.

Everyone is going to wash their hands more times than you might expect, but, will be grateful for. We have many sinks, and many handwashing stations and if that isn't enough, there is hand sanitizer throughout the space.

As you might imagine, not all of this is new to us. We have always had cleanliness as a priority.

Many of our staff are returning, and we are so excited to welcome them back. We hope to welcome you soon to a new Kabuki. We also miss the old one, and hope we can get back there soon. For now, please join us for some therapeutic touch.